

# Warm Homes Newsletter

## Autumn 2020 Issue 2

### Don't miss out on a grant of £6,000 for central heating from Durham County Council!

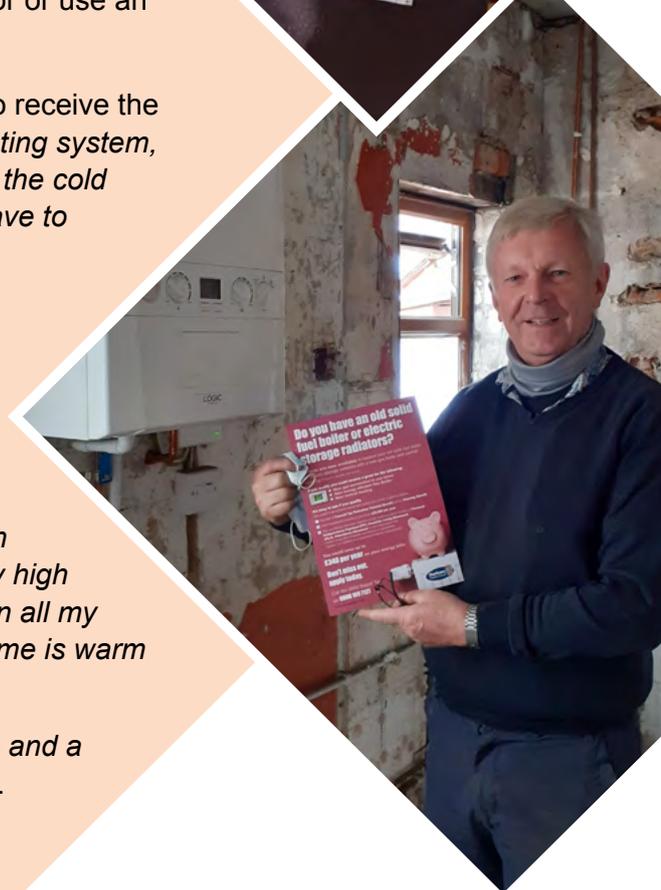
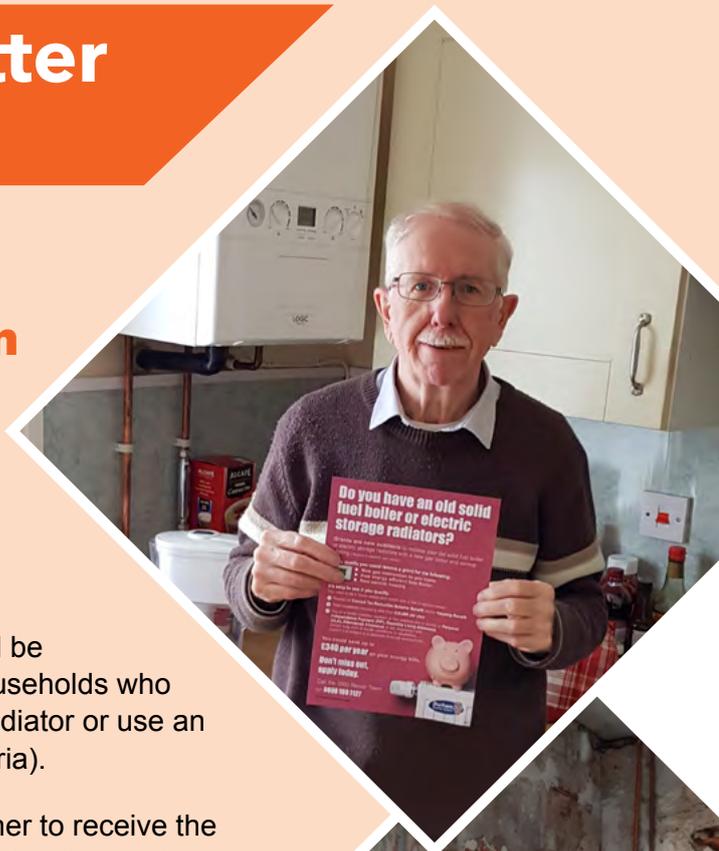
Durham County Council is working in partnership with E-ON Energy and 0800 Repair to offer grants of up to £6,000\* to replace solid fuel boilers or electric storage heaters.

A total of 200 energy efficient gas central heating systems will be installed in owner occupier and private rented low-income households who currently heat their house with solid fuel and only have one radiator or use an electric storage heaters (see over page for full qualifying criteria).

David Jones from John Street, Easington is the first homeowner to receive the central heating grant said *"I am delighted with my new central heating system, my home is warm and comfortable now and I'm not worried about the cold weather and high coal bills anymore. I was amazed that I didn't have to pay anything, it was totally free"*.

Mr Nixon from Spennymoor had old electric storage heaters to heat his home. He said *"The application process was easy and simple, I applied to the council who were very helpful and was delighted to be told that I would receiving a new energy efficient gas boiler and new radiators in all the rooms in my house and also a free connection to the gas mains. I didn't have to pay anything at all which was fantastic! All the work was done in just one day. There was no mess and the work was done to a very high standard. I now have a brand new gas boiler and central heating in all my rooms and am no longer worried by cold winter weather as my home is warm and energy efficient."*

*I would definitely recommend the scheme to anyone who qualifies and a big thank you to the council, E-ON and 0800 Repair for their help".*



With the average home energy bill now being £1,340 per year, the Warm Homes Campaign from Durham County Council helps residents to have a warmer home and lower energy bills.



**This offer is subject to availability so act fast!**

Mr Walker from Crook had no central heating installed or radiators and only a coal fire to heat the whole house.

Mr Walker stated *“I was awarded a full grant for a full central heating system. The contractor who installed the heating system was very professional, diligent, hardworking, the whole work was completed in one day, not leaving my premises until 9pm at night. A full explanation of how to operate the system was explained to me. The new heating system is energy efficient, clean and more cost effective to run than the original coal fire which was dirty, atmosphere polluting and costly. I am so pleased with the outcome and would recommend it to anyone”*.

Cllr Kevin Shaw, the council’s Cabinet member for Strategic Housing and Assets, said: *“Don’t miss out on this grant, it is a fantastic way for residents to have a warmer home and lower energy bills. I urge residents to apply as soon as possible as there is a limited number of grants available until November 2020”*.

**If you use a solid fuel back boiler or electric storage or room heaters you could qualify you could receive a grant of up to £6,000\* for the following:**

- New gas connection to your home (within 23 meters of the gas mains)
- New energy efficient wall mounted gas boiler
- New central heating radiators in all rooms

**To qualify you will need to:**

- Be an owner occupier or rent from a private landlord\*\*
- Use solid fuel and have no more than one radiator installed in your home
- Or have electric storage radiators
- You must have a total household income less than £26,000 or be in receipt of a qualifying (see below)\*\*\*
- Or have a cold related illness

Apply as soon as possible as numbers are limited.



## How to contact us

To find out more about the above scheme contact us on **03000 268 000** and ask for the Warm Homes Team or e-mail, [warmhomes@durham.gov.uk](mailto:warmhomes@durham.gov.uk) or log onto [www.durham.gov.uk/warmhomescampaign](http://www.durham.gov.uk/warmhomescampaign)



\*Terms and conditions apply. Offer subject to qualification and survey and open to private residential properties and private rented properties.

\*\*Private Landlords are required to pay 50% of the costs of the central heating installation. Only customers who meet the eligibility requirements will qualify for the offer. The offer is subject to availability and change or withdrawal at any time. \*\*\*To qualify for a grant households must have a total household income less than £26,000 or be receipt of one of the following benefits: DLA or PIP; Attendance Allowance or Pension or Tax Credits; Income Related Employment and Support Allowance; Income based Job Seekers Allowance; Income Support, State Pension Credit; Tax Credits (income thresholds apply); Universal Credit (income thresholds apply); Carers Allowance or Industrial Injury or ESA income related; Council Tax Reduction Benefit and/or Housing Benefit or have a total household income less than £26,000.